

Regulatory and Statistical Return (Long)

For 31 March 2006

HC registration number : L4294

Helpline 020 7627 5117 www.rsrsurvey.co.uk

This return should be completed as at 31 March 2006.

It is essential that you complete and return the form by 31 May 2006. Failure to do so will indicate that your RSL does not comply with our regulatory code.

Please refer to the accompanying guidance notes when completing this return.

Name and address of registered social landlord

The Riverside Group Limited

2 Estuary Boulevard

Estuary Commerce Park

Liverpool

Postcode

L24 8RF

Date of Governing Body meeting at which return was, or will be, considered

08/06/2006

HC registration number

L4294

Lead HC region

North

Period covered by return

1 April 2005 – 31 March 2006

For and on behalf of the RSL, I certify that the information provided in this return is, to the best of our knowledge and belief, an accurate and fair representation of the affairs of this RSL.

Position (Chairperson or other authorised officer of the Governing Body)

Group Chief Executive

Signed

Date

Please return the form to:

Forvus

Forvus House

53 Clapham Common South Side

London SW4 9BX

RSL contact name

Peter Donegan

RSL contact e-mail address

peter.donegan@riverside.org.uk

RSL contact telephone number

1512956031

Helpline: 020 7627 5117

www.rsrsurvey.co.uk

Part 1 - Partnership arrangements

Do you provide services to, or have services provided by, other organisations such as Resident Management Organisations, other RSLs, voluntary organisations, and/or statutory bodies including Local Authority departments and Health Authorities?

You are required to give details of all services provided for, or by, other bodies under the terms of a formal ongoing contract (including one-off contracts). If you are part of a group structure, this includes services provided for or by other members of the group.

Where services are provided to private individuals under such schemes as Housing Associations as Managing Agents (HAMA), please enter under 'Other' and specify the number of individuals/bodies to which these services are provided. Do not include services provided to your own stock.

Yes Please cross and complete Part 1.

No Please cross and go to Part 2.

	Service provided for others	Service provided by others
	Total number of all organisations	Total number of all organisations
How many organisations in total do you provide services for or have services provided by?	13	0
Type of service	How many organisations service provided for	How many organisations service provided by
Housing management	0	0
Maintenance	0	0
Care	0	0
Support	0	0
Development	0	0
Financial services	0	0
Administration	13	0
Other - please state	0	0
Other - please state	0	0
Other - please state	0	0
Other - please state	0	0
Other - please state	0	0
Other - please state	0	0
Other - please state	0	0
Other - please state	0	0

Part 2-Governing Body meetings

You are required to provide the total percentage of attendance by all Board Members at all Governing Body meetings held during the year 1 April 2005-31 March 2006.

Governing Body

Number of Governing Body meetings?	11
How many meetings were quorate during the year to 31 March 2006?	10
Percentage of attendance at Governing Body meetings by Board Members to 31 March 2006?	79.00 %

Part 3-Schedule 1/Disclosure of interest

Part 1 of Schedule 1 to the Housing Act 1996 prevents registered Industrial and Provident Societies or non-charitable companies from making payments or granting benefits in a wide variety of circumstances. The 'Payments and Benefits' General Determination 2000 lists certain exemptions and the circumstances under which they may be made. Guidance is provided in Good Practice Note 3 "Maintaining Standards of Probity". As a matter of policy the Corporation expects RSLs that are registered charities to honour the spirit of Schedule 1 and to adopt its standards.

Have any payments been made or benefits granted under any of the exemptions in the General Determination 2000?

Please put a cross

Yes

No

Part 4-Payments to Board Members or trustees

Are you making payments to Board Members or trustees in accordance with the guidance in Good Practice Note 5 ' Board Member Remuneration' ?

Please put a cross

Yes

No

If yes, please put a cross in this box to confirm payment is within your rules.

Yes

A Decent homes 1

A1 According to the initial business plan, how many homes should have been upgraded to meet the Decent Homes Standard during the course of the financial year just ended?

--

A2 How many properties were actually improved to reach the Decent Homes Standard in the financial year just ended?

--

A3 According to your initial business plan, what is the projected cumulative total number of decent homes which were expected to be created by the end of the financial year just ended?

--

A4 What is the actual cumulative number of decent homes created from transfer up to the end of the financial year just ended?

--

A5 Have you amended your Decent Homes plan since the original business plan was made?

Yes
 No

A6 If yes, give details, particularly outlining how annual forecasts on Decent Homes Delivery differs against the original plan

B Capital investment 2

B1 According to your original business plan, what was the planned spend on capital investment on existing stock in the year just ended?

£	p

B2 What was the actual spend on capital investment on existing stock in the financial year just ended?

--	--

B3 According to the original business plan, what was the projected cumulative spend on capital investment from transfer to 31 March 2006?

--	--

B4 What was the actual spend on capital investment from transfer to 31 March 2006?

--	--

C Annual budget for non-housing improvements 3

C1 According to the business plan, what was the planned spend on estate improvements during the year?

£	p

C2 What was the actual spend on estate improvements during the year?

--	--

D Anti-social Behaviour Orders (ASBOs) 4

D1 Total number of anti-social behaviour orders (ASBOs) served on tenants during the financial year.

--

E Annual tenant participation budget 5

E1 Total annual expenditure to support tenant participation in this financial year.

£	p

Regulatory and Statistical Return (Long)

STATISTICAL INFORMATION

For 31 March 2006

HC registration number : L4294

Helpline 020 7627 5117 www.rsrsurvey.co.uk

Part A-Social housing rental stock and leased housing: owned or managed on behalf of others at 31 March 2006

Question A: At 31 March 2006 did you: own any rented housing to which the definition of social housing applied; manage any social housing for rent that was owned by another organisation or individual; or part own or manage any social leased housing?

Yes Please cross and complete Part A.

No Please cross and go to Part B.

Part A provides an overall picture of activity in relation to owned and/or managed stock to which the definition of social housing applies. Stock reported in columns A to E should be carried forward to Parts E to Q. Stock reported in columns F to I should be carried forward to Parts C and F.

All social housing stock owned by
Include stock owned by you on a (original term).

Activity/stock type

Stock owned and directly managed by you

Stock owned by

RSL

General needs rented housing 7		Column A	Column B
Units/bedspaces	1 General needs rented housing	0	0
	2 Keyworker accommodation (RSL controlled) 8	0	0
	3 Total general needs rented housing (lines 1+2)	0	0
Housing for older people 9		Column A	Column B
Units/bedspaces	4 Housing for older people (all special design features) 10	0	0
	5 Housing for older people (some special design features) 11	0	0
	6 Designated supported housing for older people 12	0	0
	7 Total rented housing for older people (lines 4 to 6)	0	0
Supported rented housing 13		Column A	Column B
Units/bedspaces	8 Purpose designed supported housing 14	0	0
	9 Designated supported housing 15	0	0
	10 Total supported rented housing (lines 8+9)	0	0
Total general needs and supported rented stock		Column A	Column B
	11 Total general needs housing (Total for line 3)	0	0
	12 Total supported housing and housing for older people (Total for lines 7+10)	0	0
Staff accommodation 16		Column A	Column B
	13 Total staff housing	0	0
Social leased housing 17		Column A	Column B
	Include all dwellings in lines 14 to 16 where the purchaser has not acquired 100% of equity 18-19		
	14 Leasehold housing for older people (LHOP)	0	0
	15 Shared ownership	0	0
	16 Other 19	0	0
	17 Total leased (<100%) (lines 14 to 16)	0	0
	Include all dwellings in lines 18 to 20 where the purchaser has acquired 100% of equity but the freehold interest		
	18 RTB/PRTB/RTA/RTM 21	0	0
	19 Shared ownership	0	0
	20 Other 22	0	0
	21 Total leased (100%) (lines 18 to 20)	0	0

Note: Parts A and B are mutually exclusive, so there should be no duplication. Please record all units owned and managed in **either** Parts A **or** B

Regulatory and Statistical Return (Long)

STATISTICAL INFORMATION

For 31 March 2006

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you: 1-3
freehold basis or lease of 21 years or more

Other managed social housing stock : 4-6
Include stock that you do not own but is managed by you under agreement or on a lease of less than 21 years (original term).

you but managed by others

Total stock in ownership

Stock you manage on behalf of others

Total stock managed on behalf of others

LA Other Cols A+B+C+D RSL LA Other Cols F+G+H

Column C Column D Column E Column F Column G Column H Column I

0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0

Column C Column D Column E Column F Column G Column H Column I

0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0*	0	0	0	0

Column C Column D Column E Column F Column G Column H Column I

0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0*	0	0	0	0

Column C Column D Column E Column F Column G Column H Column I

0	0	0	0	0	0	0
0	0	0	0	0	0	0

Column C Column D Column E Column F Column G Column H Column I

0	0	0	0	0	0	0
---	---	---	---	---	---	---

Column C Column D Column E Column F Column G Column H Column I

0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0*	0	0	0	0

has been retained by you or another party 20-22

0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0

When * is shown inside a box, this figure should be carried through to Part O.

Additional comments: Governance Update and Statistical Information

Please comment briefly below where you believe that an explanation would help the Corporation in making its assessment of your Governance Update (Parts 1 to 4) and Statistical Information (Parts A to Q).

Please send this page (and any additional pages of comments) direct to FORVUS.

Part	Question number	Comment
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Part B-Non-social housing rental stock and leased housing: owned or managed on behalf of others at 31 March 2006

Do not include any stock reported in Part A

Question B: At 31 March 2006 did you: own any rented housing stock to which the definition of social housing did not apply; or manage any non-social housing that was owned by another organisation or individual; or part own or manage any non-social leased housing?

Yes Please cross and complete Part B.

No Please cross and go to Part C.

Part B completes the picture of overall housing activity. This data is mainly contextual. Only include the stock reported in Part B in Parts C, J, K, L, M and O.

‡'Care homes providing nursing care' and 'Care homes not providing medicines or medical treatment' should be included in this figure.

All non-social housing stock owned by you: 1-3
Include stock owned by you on a freehold basis or (original term), regardless of how it was funded.

Activity/stock type	Stock owned and directly managed by you	Stock owned by you but managed	
		RSL	LA
Units/bedspaces	Column A	Column B	Column C
1 Keyworker accommodation (employer controlled) 9	0	0	0
2 Student accommodation 10	0	0	0
3 Specialist housing ‡11	0	0	0
4 Market rented 12	0	0	0
5 NASS contract asylum seeker accommodation 13	0	0	0
6 Other non-social housing 14	0	0	0
7 Total non-social rented housing (lines 1 to 6)	0	0	0
Non-social leased housing 15	Column A	Column B	Column C

Include all dwellings where the purchaser has not acquired 100% of equity

8 Total leased (<100%) 16-17

Include all dwellings where the purchaser has acquired 100% of equity but the freehold interest has been retained by you or another party

9 Total leased (100%) 18-19

Note : Staff accommodation should only be included in Part A.

Parts A and B are mutually exclusive, so there should be no duplication. Please record all units owned and managed in **either** Parts A **or** B

When * is shown inside a box, this figure should be carried through to Part O.

lease of 21 years or more		All non-social housing stock owned by you: 4-6				Please indicate the percentage of gross turnover of the activities reported in columns E+I. 7	Please indicate the percentage of gross capital employed in any activity reported in columns E+I. 8
		Include stock that you do not own but is managed by you under agreement or on a lease of less than 21 years (original term).					
by others	Total stock in ownership	Total stock managed on behalf of others			Total stock managed on behalf of others	% of gross turnover (to 2 decimal places)	% of gross capital employed (to 2 decimal places)
Other	Cols A+B+C+D	RSL	LA	Other	Cols F+G+H		

Column D	Column E	Column F	Column G	Column H	Column I	Column J	Column K
0	0	0	0	0	0		
0	0	0	0	0	0		
0	0	0	0	0	0		
0	0	0	0	0	0		
0	0	0	0	0	0		
0	0	0	0	0	0		
0	0*	0	0	0	0		
Column D	Column E	Column F	Column G	Column H	Column I	Column J	Column K

0	0*	0	0	0	0		
---	----	---	---	---	---	--	--

0	0	0	0	0	0		
---	---	---	---	---	---	--	--

Part C-Stock owned by others but managed by you and stock owned/managed within a group structure

Question C1: Did you manage stock owned by others at 31 March 2006 that you have reported in Parts A or B (column I) ?

Yes Please cross and complete Part C

No Please cross and go to question C2.

C1 How many of the units/bedspaces managed on behalf of others are properties of the sort listed below? 1-5

	Social housing		Non-social housing
	General needs housing	Supported housing and/or Housing for older people	
1 HAMA/HAL properties 2	0	0	0
2 Temporary market rent housing/ 'HAMA Plus' properties 3	0	0	0
3 'Private sector lease' (PSL) properties 4	0	0	0
4 Temporary social housing/short-life properties 5	0	0	0
5 Other temporary accommodation	0	0	0

C2-Housing rental stock and leased housing: owned within the group or managed by the group on behalf of others at 31 March 2006

Question C2: At 31 March 2006, were you the Parent of a group structure?

Yes Please cross and complete C2.

No Please cross and go to question C3.

If yes, please provide a breakdown of stock owned and managed within your group, including unregistered subsidiaries.

C2 provides a picture of the group's overall activity relating to owned and/or managed stock.

All housing stock owned within your group: 6-8
Include stock owned by all members of the unregistered subsidiaries. Include all stock (original term)

Activity/stock type

Stock owned by group members and directly managed within the group

Stock owned by group outside of your group
Non-group RSL

Column A

Column B

6 Total social housing rental stock

33696

28

7 Total non-social housing rental stock

439

0

8 Total leased housing where the purchaser has acquired <100% of the equity 12

1199

0

9 Total leased housing where the purchaser has acquired 100% of the equity but the freehold interest has been retained 13

1759

0

group combined - parent and both registered and owned on a freehold basis or on a lease of 21 years or more		Other managed housing stock : 9-11 Include stock that your group does not own but manages on behalf of organisations that do not form part of your group. Include stock managed by you under agreement or on a lease of less than 21 years (original term)				
members but managed by organisations structure arrangement		Total stock owned by your group	Stock managed on behalf of non-group member organisations			Total stock managed on behalf of others
LA	Other	Cols A+B+C+D	Non-group RSL	LA	Other	Cols F+G+H
Column C	Column D	Column E	Column F	Column G	Column H	Column I
127	862	34713	176	1872	146	2194
0	1	440	0	0	210	210
0	0	1199	0	0	17	17
0	0	1759	0	0	0	0

C3-Housing rental stock and leased housing: owned by you or managed on behalf of others at 31 March 2006 14-16

Question C3: At 31 March 2006, were you the subsidiary of a RSL group structure?

Yes Please cross and complete C3.

No Please cross and go to Part D.

If yes, please provide a breakdown of the stock that you own and manage (reported in Parts A and B) below to show what activity takes place within the group and outside of the group.

C3 provides a picture of how you interact with the other members of your RSL group structure

All housing stock owned by you
Include stock owned by you. Include all stock owned on a freehold (original term)

Activity/stock type	Stock owned and directly managed by you	Stock owned by you but managed by another		
		Group RSL	Non-Group RSL	LA
	Column A	Column B	Column C	Column D
10 Total social housing rental stock	0	0	0	0
11 Total non-social housing rental stock	0	0	0	0
12 Total leased housing where the purchaser has acquired <100% of the equity	0	0	0	0
13 Total leased housing where the purchaser has acquired 100% of the equity but the freehold interest has been retained	0	0	0	0

basis or on a lease of 21 years or more		Other managed housing stock: Include stock that you do not own but manage on behalf of others. Include stock managed by you under agreement or on a lease of less than 21 years (original term)						
organisation		Total stock owned	Stock managed on behalf of others					Total stock managed on behalf of others
Unregistered group subsidiary	Other	Cols A+B+C +D+E+F	Group RSL	Non-group RSL	LA	Unregistered group subsidiary	Other	Cols H+I +J+K+L
Column E	Column F	Column G	Column H	Column I	Column J	Column K	Column L	Column M
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0

Part D-Other activities and services provided by RSLs (social and non-social activities)

D1 Question D1: Did you provide any services or undertake any activities between 1 April 2005 and 31 March 2006, that are not included 1-6 in Parts A or B?

Yes Please cross and complete Part D2.

No Please cross and go to Part E.

D2 If yes: When combined did they account for more than 5% of your gross turnover and/or if combined are they activities in which you used more than 5% of your gross capital during the year to 31 March 2006?

or

when they are combined with the non-social housing activities reported in Part B, did they account for more than 5% of your gross turnover and/or are they activities in which you used more than 5% of your gross capital during the year to 31 March 2006?

Yes Please cross and complete the section below.

No Please cross and go to Part D3.

Other services and activities are those that cannot be quantified in terms of residential unit numbers and/or are not intrinsic to your role as landlord with respect to the properties recorded in Parts A and B. They may be either social or non-social activities and services. Examples of such activities have been included below

Activity/service ⁶	Activity/service provided for: ⁴				
	% of gross turnover ³	% of gross capital used ³	Own tenants and residents of the local community	RSLs within the same group structure ⁵	Other organisations
	Column 1	Column 2	Column 3	Column 4	Column 5
Development and management services 6a	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Corporate services 6b	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting people contracted services 6c	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Domiciliary care services 6d	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other support services 6e	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regeneration and community development 6f	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Non-residential units 6g	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below) 6h					
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Total % of gross turnover of services	<input type="text"/>				
Total % of gross capital used in providing services		<input type="text"/>			

D3 Possible provision of mortgages and secured loans 7

Did you provide any mortgages or secured loans?

Yes

No

If yes, please state the value of outstanding principal as at 31 March 2006

£ p

Part E-General needs stock in ownership (social housing stock only)

Question E: Did you OWN any GENERAL NEEDS RENTAL HOUSING STOCK to which the definition of SOCIAL HOUSING applied, on 31 March 2006? (From Part A, column E, line 11)

Yes Please cross and complete Part E.

No Please cross and go to Part F

E1 Total general needs rental housing owned on 31 March 2006 1

1 Owned social housing stock by property type/size (Part A, column E, line 11) **

Bedspaces Column 1	Bedsit Column 2	Self-contained				Total (cols 1-6) Column 7
		1 bedroom Column 3	2 bedrooms Column 4	3 bedrooms Column 5	4 + bedrooms Column 6	
0	0	0	0	0	0	0

E2 Occupied general needs housing on 31 March 2006 (from line 1, col 7) 2

Total units/bedspaces
0

2 Total number of units/bedspaces occupied

E3 All vacant stock (only report on stock that has been included in line 1, col 7)

Units/bedspaces available for letting (including those to be let after minor repairs) but vacant on 31 March 2006 3	3 weeks or less	Between 3 weeks and 6 weeks	Between 6 weeks and 6 months	Between 6 months and 1 year	Over 1 year	Total
	Column 1	Column 2	Column 3	Column 4	Column 5	Column 6
3 First let and ready for immediate occupation	0	0	0	0	0	0
4 Re-let and ready for immediate occupation	0	0	0	0	0	0
5 To be let or re-let after minor repairs	0	0	0	0	0	0
6 Total vacant but available (lines 3 to 5)	0	0	0	0	0	0

Units/bedspaces not available for letting on 31 March 2006 4-5						
7 Awaiting improvement, conversion, repair or other works	0	0	0	0	0	0
8 Undergoing improvement, conversion, repair or other works	0	0	0	0	0	0
9 Awaiting sale	0	0	0	0	0	0
10 Unauthorised occupation	0	0	0	0	0	0
11 Other	0	0	0	0	0	0
12 Total vacant but unavailable (lines 7 to 11)	0	0	0	0	0	0
13 Total number of vacant units/bedspaces (lines 6 + 12)	0	0	0	0	0	0

** Note: Column 1 should be carried through to column 3 Part O. Columns 2-6 should be carried through to column 2 Part O.

E4 Self-contained vacant stock only (included in line 13, col 6) 6

		Total
14	Total vacant but available	0 *
15	Total vacant but unavailable	0 *
16	Total number of vacant self-contained units (lines 14+15)	0

E5 How many units/bedspaces in line 1, col 7 were designed or modified to accessible general housing or wheelchair-user standards? 7

		Total units/bedspaces
17	Accessible general housing	0
18	Wheelchair-user standard	0 *

E6 Non-NASS stock provided for asylum seekers (from line 1, col 7) 8

		Total units/bedspaces
19	Total number of non-NASS units/bedspaces used to accommodate asylum seekers on 31 March 2006	0

E7 Stock provided for refugees (from line 1, col 7) 9

		Total units/bedspaces
20	Total number of units/bedspaces used to accommodate refugees on 31 March 2006	0

When * is shown inside a box, this figure should be carried through to Part O.

Part F-Supported housing and/or housing for older people in ownership/management (social housing stock only)

Question F: Did you OWN and/or MANAGE any SUPPORTED HOUSING and/or HOUSING FOR OLDER PEOPLE RENTAL STOCK to which the definition of SOCIAL HOUSING applied on 31 March 2006? (From Part A, line 12)

Yes Please cross and complete Part F.

No Please cross and go to Part G.

F1 Total supported housing and/or housing for older people owned on 31 March 2006 1

1 Owned using stock by property type/size (Part A, column E, line 12)

Bedspaces Column 1	Bedsit Column 2	Self-contained				Total (cols 1-6) Column 7
		1 bedroom Column 3	2 bedrooms Column 4	3 bedrooms Column 5	4 + bedrooms Column 6	
0	0	0	0	0	0	0

F2 Occupied supported housing and/or housing for older people on 31 March 2006 (from line 1, col 7) 2

2 Total number of units/bedspaces occupied

Total units/bedspaces	0
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F3 Vacant supported housing and/or housing for older people (from line 1, col 7) 3

3 Total vacant on 31 March 2006 but available for letting

4 Total vacant on 31 March 2006 but not available for letting

5 Total number of vacant self-contained units/bedspaces on 31 March 2006 (lines 3+4)

Self-contained units	Bedspaces
0	0
0	0
0	0

F4 How many units/bedspaces in line 1, col 7 were designed or modified to accessible general housing or wheelchair-user standards? 4

6 Accessible general housing

7 Wheelchair-user standard

Total units/bedspaces	0
0 *	

F5 Non-NASS stock provided for asylum seekers (from line 1, col 7) 5

8 Total number of non-NASS units/bedspaces used to accommodate asylum seekers on 31 March 2006

Total units/bedspaces	0
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When * is shown inside a box, this figure should be carried through to Part O.

F6 Supported housing and/or housing for older people client groups - supported housing and/or housing for older people units/bedspaces 6-12 owned and managed (from Part A, line 12)

Please record the number of units/bedspaces that, on 31 March 2006, were intended for tenants/households predominantly defined by the following user groups.

	Total units/bedspaces owned (from Part A, column E, line 7 or 10)	Of the units/bedspaces owned by you, how many do you manage? (from Part A, column A, line 7 or 10)	Total units/bedspaces owned by another body and managed by you (from Part A, column I, line 7 or 10)
9 Housing for older people (Part A, line 7)	0	0	0
10 People with alcohol problems	0	0	0
11 People with drug problems	0	0	0
12 People with mental health problems	0	0	0
13 People with learning disabilities	0	0	0
14 Offenders and people at risk of offending	0	0	0
15 People with physical or sensory disabilities	0	0	0
16 Refugees (permanent)	0	0	0
17 Teenage parents	0	0	0
18 Women at risk of domestic violence	0	0	0
19 People with HIV or AIDS	0	0	0
20 Young people leaving care	0	0	0
21 Young people at risk	0	0	0
22 Single homeless people with support needs	0	0	0
23 Homeless families with support needs	0	0	0
24 Rough sleepers	0	0	0
Other (please specify in lines 25 to 27):			
25	0	0	0
26	0	0	0
27	0	0	0
28 Total managed by you		0	0
29 Total owned by you	0		

F7 Stock provided for refugees (from line 1, col 7) 13

	Total units/bedspaces
30 Total number of units/bedspaces used to accommodate refugees on 31 March 2006	0

Part G-Lettings

Question G: Did you let any of the GENERAL NEEDS, SUPPORTED HOUSING and/or HOUSING FOR OLDER PEOPLE owned by you (recorded in Parts E1 and F1) to tenants in the year ending 31 March 2006 (EXCLUDING shared ownership, LHOP and staff stock)?

Yes Please cross and complete Part G.

No Please cross and go to G5.

G1 Please provide a breakdown of all general needs, supported housing and/or housing for older people lettings made in the year 1 April 2005 to 31 March 2006 (include all lettings made on the housing stock in Parts E1 and F1) 1-2

Number of lettings		
General needs housing	Supported housing and/or housing for older people	Total
units/bedspaces	units/bedspaces	units/bedspaces
1 First/New Lets	0	0
2 Re-Lets	0	0
3 Total number of lettings (lines 1 + 2)	0 *	0

G2 Do you participate in CORE? 3

Yes Please cross and complete G3.

No Please cross and go to G4.

G3 Please provide a breakdown of all general needs, supported housing and/or housing for older people lettings, as reported in CORE, in the 4 year 1 April 2005 to 31 March 2006 (please refer to CORE for a definition of a letting)

Number of lettings		
General needs housing	Supported housing and/or housing for older people	Total
units/bedspaces	units/bedspaces	units/bedspaces
4 Total lettings as reported in CORE	0	0

G4 Did you receive any Local Authority nominations or their equivalent in the year 1 April 2005 to 31 March 2006?

Yes Please cross and complete below.

No Please cross and go to G5.

Please provide a breakdown of the number of Local Authority nominations or their equivalent (general needs, supported housing and/or housing for older people) rejected by you, in the year 1 April 2005 to 31 March 2006 5-8

Number of nominations or their equivalent rejected		
General needs housing	Supported housing and/or housing for older people	Total
units/bedspaces	units/bedspaces	units/bedspaces
5 Total nominations or their equivalent rejected 5-7	0	0

Of these how many are: 6-8

6 Statutory nominations or their equivalent rejected	0	0	0
7 Other homeless nominations or their equivalent rejected	0	0	0

When * is shown inside a box, this figure should be carried through to Part O.

G5 Do you operate a choice-based lettings scheme that allows applicants to choose which property they apply for? 9

Yes Please cross and complete below. No Please cross and go to line 8b.

8a If Yes, does this scheme involve Local Authority partners? Yes No

8b If No, do you have any plans to introduce one? Yes No

8c If the answer to 8b is Yes, when would you expect this scheme to become operational? 0 mm 0 yy

G6 How many evictions did your association carry out in the year 1 April 2005 to 31 March 2006 10

	General needs housing	Supported housing and/or housing for older people	Total
9 Number of evictions	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0

Please provide a breakdown of the number of recorded evictions by reason 11

	General needs housing	Supported housing and/or housing for older people	Total
10 Arrears	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0
11 Anti-social behaviour (ASB)	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0
12 Both	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0
13 Other	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0

14 Of the evictions recorded for ASB, how many were from a demoted tenancy?

	General needs housing	Supported housing and/or housing for older people	Total
	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0

G7 How many tenancies were demoted to assured shorthold tenancies following a court order in the year 1 April 2005 to 31 March 2006? 12

	General needs housing	Supported housing and/or housing for older people	Total
15 Number of demoted tenancies	<input type="text"/> 0	<input type="text"/> 0	<input type="text"/> 0

G8 Anti-social Behaviour Orders (ASBOs)

16 How many anti-social behaviour order (ASBO) applications were granted during the course of the year 1 April 2005 to 31 March 2006? 13

G9 Anti-social Behaviour Injunctions (ASBIs) 14

17 How many anti-social behaviour injunctions were granted during the course of the year 1 April 2005 to 31 March 2006?

Part H – Rent and service charges – general needs, supported housing and/or housing for older people

Question H: Did YOU OR ANOTHER AGENCY charge rents and service charges on GENERAL NEEDS, SUPPORTED HOUSING and/or HOUSIN1-11 R OLDER PEOPLE that you owned on 31 March 2006 (from Part A, column E, lines 11 and 12) – including voids, regardless of whether the rent was actually collected?

Yes

Please cross and complete Part H.

No

Please cross and go to Part Ia.

H1 Please give general needs stock owned, together with average weekly net rents and service charges for secure and assured tenancies and ERCF stock, as at 31 March 2006 (from Part A, column E, line 11)

Assured tenancies 1-4 (General needs: do not include ERCF stock) As at 31 March 2006	Total stock	Average weekly net rent	Stock with service charges eligible for housing benefit	Average service charge eligible for housing benefit	Stock with service charges not eligible for housing benefit	Average service charge not eligible for housing benefit
		£ p		£ p		£ p
	Column 1	Column 2	Column 3	Column 4	Column 5	Column 6
1 Non-self-contained (total/average)	0	0	0	0	0	0
2 Bedsit	0	0	0	0	0	0
3 One bedroom	0	0	0	0	0	0
4 Two bedrooms	0	0	0	0	0	0
5 Three bedrooms	0	0	0	0	0	0
6 Four or more bedrooms	0	0	0	0	0	0
7 Total self-contained/ weighted average	0	0	0	0	0	0
8 General needs stock let on assured tenancies (total/weighted average) lines 1 + 7	0	0	0	0	0	0
Secure rent tenancies 1-4 (General needs: do not include ERCF stock) As at 31 March 2006						
		£ p		£ p		£ p
	Column 1	Column 2	Column 3	Column 4	Column 5	Column 6
9 Non-self-contained (total/average)	0	0	0	0	0	0
10 Bedsit	0	0	0	0	0	0
11 One bedroom	0	0	0	0	0	0
12 Two bedrooms	0	0	0	0	0	0
13 Three bedrooms	0	0	0	0	0	0
14 Four or more bedrooms	0	0	0	0	0	0
15 Total self-contained/weighted average	0	0	0	0	0	0
16 General needs stock let on secure tenancies (total/weighted average) lines 9+15	0	0	0	0	0	0

Assured and secure rent tenancies (general needs) As at 31 March 2006	5	Total stock	Average weekly net rent	Stock with service charges eligible for housing benefit	Average service charge eligible for housing benefit	Weighted average assured and secure rents, including service charges eligible for housing benefit
		Column 1	Column 2	Column 3	Column 4	Column 5
			£ p		£ p	£ p
17 Total/weighted average (including all units/bedspaces from lines 1-16)		0	0	0	0	0

Estate Renewal Challenge Fund (assured tenancies only) As at 31 March 2006	6	Total stock	Average weekly net rent	Stock with service charges eligible for housing benefit	Average service charge eligible for housing benefit	Stock with service charges not eligible for housing benefit	Average service charge not eligible for housing benefit
		Column 1	Column 2	Column 3	Column 4	Column 5	Column 6
			£ p		£ p		£ p

18a Stock from the Estate Renewal Challenge Fund (total/average)	0	0	0	0	0	0
---	---	---	---	---	---	---

18b Did you apply the rent restructuring framework to your ERCF stock as at 31 March 2006?

Yes If Yes, please supply the target rents in Part Ia. No please cross and continue

General needs social housing let on other letting arrangements, as at 31 March 2006 (from Part A, column E, line 11)	Stock let on other letting arrangements as at 31.3.06 (general needs social housing)
--	--

19 Non-self-contained	0
20 Bedsit	0
21 One bedroom	0
22 Two bedrooms	0
23 Three bedrooms	0
24 Four or more bedrooms	0
25 Total	0

H2 Supported housing and/or housing for older people rent and service charges (from Part A, column E, line 12) 9-11

Supported housing and/or housing for older people (as at 31 March 2006)	Total stock	Average weekly net rent	Stock with service charges eligible for housing benefit	Average service charge eligible for housing benefit	Stock with service charges not eligible for housing benefit	Average service charge not eligible for housing benefit
	Column 1	£ P Column 2	Column 3	£ P Column 4	Column 5	£ P Column 6
26 Non-self-contained Total/average	0	0	0	0	0	0
27 Bedsit	0	0	0	0	0	0
28 One bedroom	0	0	0	0	0	0
29 Two bedrooms	0	0	0	0	0	0
30 Three bedrooms	0	0	0	0	0	0
31 Four or more bedrooms	0	0	0	0	0	0
32 Total self-contained/weighted average	0	0	0	0	0	0
33 Supported housing and/or housing for older people stock (total/weighted average) lines 26+32	0	0	0	0	0	0
34 Total stock registered as 'Care homes providing personal care'					0	
35 Total supported housing and/or housing for older people stock in ownership (lines 33 col 1 + line 34)					0	

Supported housing and/or housing for older people let on other letting arrangements, as at 31 March 2006 (from Part A, column E, line 12) ¹²	Stock let on other letting arrangements as at 31.3.06 (supported housing and/or housing for older people)
36 Non-self-contained	0
37 Bedsit	0
38 One bedroom	0
39 Two bedrooms	0
40 Three bedrooms	0
41 Four or more bedrooms	0
42 Total	0

Note: Lines 36 to 42 are voluntary for 2006

Part Ia - Assured and secure general needs average weekly rents, service charges and target rents, including ERCF stock (excluding supported housing and housing for older people).

Question Ia: Did you own any GENERAL NEEDS housing stock for rent (recorded in Part H1, lines 17 and 18a) on 31 March 2006 (assured and secure rents only)?

Yes Please cross and complete Part Ia.

No Please cross and complete Part Ib.

Ia Please give the total general needs assured and secure stock owned for each Local Authority area in which you operate, together with overall average weekly rents and service charges as at 31 March 2006 1-6

All information provided in Part Ia should be on a snapshot basis, as at 31 March 2006.

The sum total of general needs stock included in Part Ia should be equal to the stock in Part H, lines 17 and 18a.

1 Please use the **ONONS** al Authority codes shown in the guidance notes.

2 For guidance on what properties to include, please refer to Part H, notes 1 to 3.

3 Please calculate each average/weighted average on a snapshot basis as at 31 March 2006. An example of how to calculate a weighted average is given in Part H, note 4b. Please record the weekly rent and service charge at 31 March 2006, based on 52 weekly payments per annum. An example of converting to 52 weekly rents is also shown in Part H, note 4a.

Part Ib - Supported housing and/or housing for older people average weekly rents, service charges and target rents (excluding 'Care homes providing personal care')

Question Ib: Did you own any SUPPORTED HOUSING and/or HOUSING FOR OLDER PEOPLE stock for rent (recorded in Part H2, line 33) on 31 March 2006 (excluding 'Care homes providing personal care')?

Yes Please cross and complete Part Ib

No Please cross and go on to Part J.

Ib Please give the total supported housing and/or housing for older people rental stock owned for each LA area in which you operate, together with overall average weekly rents and service charges as at 31 March 2005. 1-5

All information provided in Part Ib should be on a snapshot basis, as at 31 March 2006.

The sum total of the stock included in Part Ib, column 1, should be equal to the total stock in Part H2, line 33, column 1.

- 1 Please only use the **ONS** Authority codes shown in the guidance notes.
- 2 For guidance on what properties to include, please refer to Part H2, notes 9 and 10.
- 3 Please calculate each average/weighted average on a snapshot basis at 31 March 2006. An example of how to calculate a weighted average is given in Part H, note 4b. Please record the weekly rent and service charges at 31 March 2006 based on 52 weekly payments per annum. An example of converting to 52 weekly rents is also shown in Part H, note 4a.

Part J - Ownership of shared ownership dwellings

Question J: On 31 March 2006, did you own shares in SHARED OWNERSHIP (including DIYSO) and/or LEASEHOLD HOUSING FOR OLDER PEOPLE properties (from Part A, column E, line 17 and Part B, column E, line 8)?

Include all shared ownership and leasehold housing for older people sales, to date, where the purchaser has not acquired 100%.

Yes Please cross and complete Part J.

No Please cross and go on to Part K.

J1 Shared ownership properties in which you still had an equity stake at 31 March 2006 1

Include only dwellings sold under arrangements where the purchaser has not acquired 100% of the equity (from Part A, column E, line 17 and Part B, column E, line 8).

	Shared ownership	LHOP	Other
	Column 1	Column 2	Column 3
1 SHG/HAG funded, where the freehold is owned by the registered social landlord and the occupier has purchased a share of the equity	0	0	0
2 Non-SHG/HAG funded, where the freehold is owned by the registered social landlord and the occupier has purchased a share of the equity	0	0	0
3 Total units	0	0	0

J2 Shared ownership reposessions, rent and service charge arrears and rent setting (from J1, line 3, col 1) 2-4

4 How many shared ownership properties were reposessed by the mortgagee in the year ending 31 March 2006 (SHG/HAG funded units only)?	
5 How many shared ownership properties were reposessed by the registered social landlord in the year ending 31 March 2006 (SHG/HAG funded units only)?	
6 Total number of leaseholders in shared ownership dwellings 2-3	
7 Total rent/service charge arrears as a percentage of the total collectable	% (To one decimal place)
8 What was the policy annual increase applied to rents (excluding service charges) during the year ended 31 March 2006? 4	% (To one decimal place)

J3 Shared ownership and Leasehold residents satisfaction 5

9 Do you own 100 or more shared ownership homes?

Yes If Yes, please cross and complete line 10

No If No, please cross and go to Part K

10 Do you formally ask residents if they are satisfied with the service you provide them?

Yes If Yes, please cross and complete lines 11 to 14.

No If No, please cross and go to Part K

11 Which year was your survey conducted?	0
12 What percentage of shared owners are very or fairly satisfied with the overall service provided by your RSL?	% (To one decimal place)
13 What percentage of all other leaseholders are very or fairly satisfied with the overall service provided by your RSL?	% (To one decimal place)
14 What percentage of shared owners and all other leaseholders are satisfied with the opportunities for participation in management and decision making?	% (To one decimal place)

Part K-Sales and demolitions

Question K: Did you SELL or TRANSFER any RESIDENTIAL property or DEMOLISH any of your housing stock in the year ending 31 March 2006? 1

Yes Please cross and complete Part K. No Please cross and go to Part L.

K1 Sale of housing to secure or assured tenants under the Right to Buy (RTB), Preserved Right to Buy (PRTB), Rent to Mortgage (RTM) or Right to Acquire (RTA) provisions 2-3

1	How many sales were Right to Buy?	0
2	How many sales were Preserved Right to Buy?	0
3	How many sales were Rent to Mortgage?	0
4	How many sales were Right to Acquire?	0
5	Total sales completed (lines 1 to 4)	0*

K2 Other sales to tenants 4-5

6	Voluntary Purchase Grant sales	0
7	Other outright sales to sitting tenants	0
8	Total sales completed (lines 6+7)	0*

K3 Shared ownership/new-build Homebuy sales/disposals 6-9

	Sales of initial shares		100% disposals	
	SHG	Non-SHG	SHG	Non-SHG
	Column 1	Column 2	Column 3	Column 4
9	How many shared ownership sales (include sales under the DIYSO programme, but exclude sales under the leasehold housing for older people or shared ownership for older people programme) have you completed during the year? (Only record the first sales) 6	0	0	
10	How many sales did you complete under the shared ownership or leasehold housing for older people programme? (Only include initial sales) 7	0	0	
11	Total (lines 9+10)	0*	0*	
12	How many sales were made (of new-build property) with Homebuy grant? 8		0*	
13	How many leaseholders staircased to 100% (or the maximum share available eg: 75% in the case of LHOP)? (Enter figure for all programmes) 9		0	0

K4 Sales of social housing to other RSLs 10

	Vacant	Tenanted
14	To another RSL within your group	0
15	To another RSL not a group member	0
16	Total sales completed (lines 14+15)	0

When * is shown inside a box, this figure should be carried through to Part O.

K5 Disposals to other RSLs, the private sector, and other organisations for non-social housing use 11

17	To another RSL within your group	0
18	To another RSL not a group member	0
19	To the private sector	0
20	Other	0
21	Total disposals completed (lines 17 to 20)	0

K6 Demolitions 12

22	How many units/bedspaces did you demolish during the year? (Refer to all properties, irrespective of funding)	0
23	How many demolitions were HAG/SHG funded?	0
24	Of these, how many properties in line 23 were demolished within 15 years of completion of the grant aided project?	0
25	How many units/bedspaces were awaiting demolition as at 31 March 2006?	0

Part L – Acquisitions and developments

Question L: Were any of the RENTAL units/bedspaces, recorded as owned by you in Parts A and/or B, acquired or developed during the year ending 31 March 2006? 1- 2

Yes Please cross and complete Part L. No Please cross and go to Part M.

L1 Newly built housing for rent in the year ending 31 March 2006	3-4	Units/ bedspaces
1 Newly built by, or for, the registered social landlord		0
L2 Purchased during the year ending 31 March 2006	3-4	
2 Purchased by the registered social landlord in satisfactory condition		0
3 Purchased by the registered social landlord and rehabilitated/repaired		0
4 Total (lines 2+3)		0
5 Purchased by the registered social landlord, but not yet rehabilitated/repaired		0
L3 Transferred during the year ending 31 March 2006	5	
6 Acquired through voluntary transfers from Local Authorities or Housing Action Trusts		0
7 Transferred from other registered social landlord during the year		0
8 Total transferred (lines 6 + 7)		0
L4 Total stock acquired during the year		
9 Total acquired during the year (lines 1 + 4 + 5 + 8)		0

Part M – Housing stock built, acquired or rehabilitated (re-improved) without any public subsidy

Question M: Were any:

- units/bedspaces for rent (Parts A and B); or
- units/bedspaces for sale (Parts K and N);

built, acquired or rehabilitated (re-improved) WITHOUT any public subsidy, i.e. SHG/HAG, LASHG/HAG or other public subsidy, during the year ending 31 March 2006?

Yes Please cross and complete Part M.

No Please cross and go to Part N.

M1 Additions to stock for rent 1-2

	Units/ bedspaces
1 Newly built by, or for, the registered social landlord (included in Part L, line 1)	0
2 Purchased by the registered social landlord (included in Part L, line 4)	0
3 Total stock acquired without public subsidy (lines 1 + 2)	0

M2 Rehabilitated (re-improved) stock for rent 3

4 Existing properties in RSL's ownership – rehabilitated/repaired	0
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M3 Development of units/bedspaces for sale

	Sold during 2005/06	Not sold by 31 March 2006
5 Improvement for outright sale	0	0
6 Leasehold housing for older people or shared ownership for older people	0	0
7 Shared ownership – new build and rehabilitation	0	0
8 Shared ownership – off-the-shelf or existing satisfactory	0	0
9 Total stock developed for sale without any public subsidy (lines 5 to 8)	0	0

M4 Stock let at sub-market and market rents 4

	Let at sub-market rents	Let at market rents
	Units/bedspaces	Units/bedspaces
10 Stock included in line 1 (newly built)	0	0
11 Stock included in line 2 (purchased stock)	0	0
12 Stock included in line 4 (rehabilitated/re-improved stock)	0	0
13 Stock included in lines 6 to 8 (stock for sale)	0	0

Part N – Unsold developments

Question N: Did you own any housing that had been DEVELOPED FOR SALE but had NOT BEEN SOLD by 31 March 2006? (Include any units developed in previous years) 1-2

Yes Please cross and complete Part N.

No Please cross and go to Part O.

N1 Housing that had been developed for sale but is not yet sold (units/bedspaces)

Ready for sale for:

	Less than 3 months Column 1	3–6 months Column 2	6 months or more Column 3	Total Column 1+2+3 Column 4
1 Improved for outright sale	0	0	0	0
Shared ownership				
2 Leasehold housing for older people or shared ownership for older people	0	0	0	0
3 Other shared ownership	0	0	0	0
4 Total unsold (lines 1 to 3)	0	0	0	0

Part O-Housing stock by Local Authority area (please use the ONS LA codes)

Question O: Did you record stock as owned in Parts A and/or B and answer Yes to questions E, F, G, K or Q? 1-4

Yes Please cross and complete Part O.

No Please cross and go to Part P.

Local Authority (only use the ONS LA Codes issued in the Guidance Notes)	ONS LA code	General needs social housing rental stock			
		Total self-contained units owned Part E1, columns 2-6, line 1	Total bedspaces owned Part E1, column 1, line 1	Total wheelchair-user units/bedspaces owned Part E5, line 18	General needs stock given over to choice based lettings Part A, line 11, col E
Column number	1	2	3	4	5

Totals brought forward

	0	0	0	0
--	---	---	---	---

Overall totals

	0	0	0	0
--	---	---	---	---

Vacant general needs self-contained units		Supported housing and/or housing for older people social housing rental stock					Sales	
Available for letting	Not available for letting	Supported housing units/bedspaces owned	Housing for older people units/bedspaces	Total wheelchair-user units/bedspaces owned	Supported housing given over to choice based lettings	Housing for older people given over to choice based letting	Outright/ shared ownership (sales of initial shares)/ new-build Homebuy	RTB / RTM / RTA / PRTB
Part E4, line 14	Part E4, line 15	Part A, column E, line 10	Part A, column E, line 7	Part F4, line 7	Part A, line 10, column E	Part A, line 7, column E	Part K, line 8 + line 11 (cols 1+2) + line 12, col 3	Part K, line 5
6	7	8	9	10	11	12	13	14

0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0

Shared ownership/ LHOP units owned (to date)	Sales stock given over to choice	Total number of general needs lettings	Total non-social housing rental stock owned	Total number of homes which failed the DHS	Total number of Staff units
Part A, column E, line 17 + Part B, column E, line 8	Part A, line 17, col E	Part G, column 1, line 3	Part B, column E, line 7	Part Q4, line 3	Part A, line 13, col E
15	16	17	18	19	20

0	0	0	0	0	0
0	0	0	0	0	0

Part P-Paid staff and Governing Body members

Question P: Did you employ staff on 31 March 2006? 1

 Yes Please cross and complete Parts P1 to P6. When completed, please go to Part Q

 No Please cross and go to Part P5-6. When completed, please go to Part Q

P1 How many paid staff did you employ? (at 31 March 2006) 2-10

		Full-time equivalent staff posts	
1	Staff engaged in managing or maintaining housing stock	4	325.50
2	Staff engaged in developing or selling housing stock	5	79.00
3	Staff providing other housing services	6	5.00
4	Staff providing central administrative services	7	183.07
5	Staff providing support	8	0
6	Staff providing care	9	0
7	Staff providing other services (not housing, support or care services)	10	5.11
8	Total full-time equivalent paid staff (lines 1 to 7)		597.68

P2 Numbers of paid staff in post: ethnic origin (at 31 March 2006) 11

		Number of paid staff
9	White: British	585
10	White: Irish	8
11	White: Other	1
12	Mixed: White and Black Caribbean	3
13	Mixed: White and Black African	0
14	Mixed: White and Asian	1
15	Mixed: Other	5
16	Asian/Asian British: Indian	8
17	Asian/Asian British: Pakistani	3
18	Asian/Asian British: Bangladeshi	2
19	Asian/Asian British: Other	1
20	Black/Black British: Caribbean	8
21	Black/Black British: African	6
22	Black/Black British: Other	13
23	Chinese	4
24	Other	1
25	Not known	0
26	Undisclosed	6
27	Total number of paid staff (lines 9 to 26)	655

P3 Gender of paid staff 12

Number of paid staff

28 Female	423
29 Male	232
30 Total staff (lines 28+29)	655

P4 Disability 13

Number of paid staff

31 How many of the staff in line 27 consider themselves to have a disability?	22
---	----

P5 Gender of Governing Body members 12

Number of members

32 Female	3
33 Male	7
34 Total Governing Body members (lines 32+33)	10

P6 Equal opportunities: Governing Body members. Please complete the following for Governing Body members (including co-optees) at 31 March 2006 11

Number of members

35 White: British	9
36 White: Irish	0
37 White: Other	1
38 Mixed: White and Black Caribbean	0
39 Mixed: White and Black African	0
40 Mixed: White and Asian	0
41 Mixed: Other	0
42 Asian/Asian British: Indian	0
43 Asian/Asian British: Pakistani	0
44 Asian/Asian British: Bangladeshi	0
45 Asian/Asian British: Other	0
46 Black/Black British: Caribbean	0
47 Black/Black British: African	0
48 Black/Black British: Other	0
49 Chinese	0
50 Other	0
51 Not known	0
52 Undisclosed	0
53 Total number of Governing Body members (lines 35 to 52)	10

Part Q-Performance indicators (questions Q1 to Q7) and Diversity (question Q8)

This relates to owned and/or managed general needs, supported housing and/or housing for older people stock reported in Part A

Q1 Question Q: Did you own any rental housing stock on 31 March 2006?

Yes If Yes, please cross and complete Part Q2 - Q8.

No If No, please cross and go to Part Q5.

Q2 Did you own any general needs housing stock as at 31 March 2006?

Yes If Yes, please cross and complete Parts Q3 - Q5.

No If No, please cross and go to Part Q4.

Q3 Energy efficiency - self-contained general needs only

1 What was the average SAP(SAP 2001) rating of your self-contained general needs dwellings at 31 March 2006? ²

Q4 Decent homes - general needs, supported housing and/or housing for older people reported as owned in Part A

2 Do any of your homes fail the Decent Homes Standard? Monitoring progress towards achieving the Decent Homes Standard is a regulatory requirement. ^{3a}

Yes If Yes, please cross and complete lines 3 and 4

No If No, please cross and go to Part Q5.

3 Number of your owned general needs, supported housing and/or housing for older people units/bedspaces which **fail** to meet the Decent Homes Standard. ^{3b} *

4 How many units/bedspaces have not been brought up to the Decent Homes Standard because tenants have requested that the works should not be undertaken?

Q5 Managed/owned general needs, supported housing and/or housing for older people

5 Did you own and directly manage stock or manage rental stock on behalf of other organisations?

Yes If Yes, please cross and complete Q6.

No If No, please cross and complete Q8.

Q6 Repairs performance - stock in direct management in Part A, lines 11+12 columns A+I

6 Do you set targets for the completion of repairs on properties directly managed by you (whether owned by you or another organisation) ? ⁴⁻¹⁴

Yes If Yes, please cross and complete the Part.

No If No, please cross and go to line 9.

7 Please set out below the targets that you have set for the completion of responsive repairs on properties directly managed by you (whether owned by you or another organisation), and the percentage of repairs notified in the year ending 31 March 2006 that were completed within their targets. ⁵⁻¹²

	Column 1	Column 2	Column 3
	Repairs notified (number)	Target (calendar days or fractions)	Repairs completed within target (%)
a Emergencies	<input type="text"/> 0	<input type="text"/>	<input type="text"/> % To one decimal place
b Urgent	<input type="text"/> 0	<input type="text"/>	<input type="text"/> % To one decimal place
c Routine	<input type="text"/> 0	<input type="text"/>	<input type="text"/> % To one decimal place
d Other (please specify)	<input type="text"/> 0	<input type="text"/>	<input type="text"/> % To one decimal place
8 Total number of repairs notified	<input type="text"/> 0		

9 Do you operate a repairs appointment system for tenants?

Yes If Yes, please cross and complete lines 10 and 11.

No If No, please go to Q7/Q8.

10 How many appointments for repair work were made during 2005/06?

11 How many of those appointments (line 10) did you keep during 2005/06?

Q7 Tenant satisfaction - managed stock (general needs only) 15-16

12a Have you conducted a survey of your general needs tenants, following the methodology consistent with the National Housing Federation's STATUS standard tenant satisfaction survey, in the past three years?

Yes If Yes, please cross and complete the Part.

No If No, please cross and go to Part Q8.

b Which year was your survey conducted?

 0

c What was the percentage of tenants that stated they were very or fairly satisfied with the overall service provided by your RSL?

 % To one decimal place

d What was the percentage of tenants that stated they were very or fairly satisfied with the opportunities for participation in management and decision making?

 % To one decimal place

13a From your tenant satisfaction survey, what percentage of tenants replied that they were very satisfied or satisfied with the way their landlord deals with repairs and maintenance? **16**

 % To one decimal place

b What percentage of BME tenants replied that they were very satisfied or satisfied with the way their landlord deals with repairs and maintenance? **16**

 % To one decimal place

c What percentage of non-BME tenants replied that they were very satisfied or satisfied with the way their landlord deals with repairs and maintenance?

 % To one decimal place

Note: Lines 13a to 13c are voluntary for 2006

Q8 Diversity

14 Has your governing body considered and adopted targets and an action plan to address the requirements set out in section 2.7 of the Corporations Regulatory Code? **17**

Yes

No

Calculating the 2006 performance indicator data**General Needs****Rents and service charges**Average weekly gross rent **Vacant dwellings**Percentage of dwellings vacant but available to let Percentage of dwellings vacant but not available to let **Energy efficiency**Average SAP rating of dwellings **Decent Homes**Percentage of stock failing to meet the decent homes standard **Repairs performance**Percentage of emergency repairs completed within target Percentage of urgent repairs completed within target Percentage of routine repairs completed within target Percentage of repairs where an appointment was made and kept. **Tenant satisfaction**Percentage of tenants satisfied with the overall service provided by their landlord Percentage of tenants satisfied with opportunities to take part in management and decision making **Supported housing****Rents and service charges**Average weekly gross rent

Key figures from the RSR 2006

L4294 (The Riverside Group Limited)

Stock

Total Social Housing available for renting or shared ownership	0
Total stock for which HA has day to day responsibility	0
	Owned Managed
General Needs	0 0
Housing for Older People	0 0
Supported Housing	0 0
Staff Accommodation	0 0
Non – Social	0 0
Social Rented within a group	36907 0

Rents

General Needs

	Assured			Secure		
	Total Stock	Ave. Weekly Net Rent	% of Total Assured	Total Stock	Ave. Weekly Net Rent	% of Total Secured
Non-Self-Contained	0	0	%	0	0	%
Bedsit	0	0	%	0	0	%
1 Bed	0	0	%	0	0	%
2 Bed	0	0	%	0	0	%
3 Bed	0	0	%	0	0	%
4 Bed	0	0	%	0	0	%
Total	0	0		0	0	0
S C. Total	0	0		0	0	0

Supported and/or housing for older people

	Total Stock	Ave. Weekly Net Rent	% of Total Assured
Non-Self-Contained	0	0	%
Bedsit	0	0	%
1 Bed	0	0	%
2 Bed	0	0	%
3 Bed	0	0	%
4+ Bed	0	0	%
Total	0	0	0
S.C Total	0	0	0

Key figures from the RSR 2006 (Long)

L4294 (The Riverside Group Limited)

Stock (Cont.)

Vacancies

	Available	Not Available
General Needs	0	0
Supported/Housing for Older People	0	0

Evictions

General Needs	0
Supported	0

Local Authority Areas

Number of Local Authority Areas HA operates in	0
--	---

Decent Homes

Number of your owned general needs and supported housing dwellings which fail to meet Decent Homes Standard	0
---	---

Repairs Performance

	Repairs notified	Target (calendar days or fractions)	Repairs completed within target (%)
Emergencies	0	0	0 %
Urgent	0	0	0 %
Routine	0	0	0 %
Other	0	0	0 %
Total number notified	0		

Staff & Governing Body

Gender

	Paid Staff		Governing Body	
	Number	Percentage	Number	Percentage
Male	232	35.42	7	70.00
Female	423	64.58	3	30.00

Ethnicity

	White	Mixed Asian/	Asian British	Black/ Black British	Chinese/ Other	Not Known/Undisclosed
Number of Staff	594	9	14	27	5	6
Percentage Staff	90.69	1.37	2.14	4.12	0.76	0.92
Number of Governors	10	0	0	0	0	0
% of Governors	100.00	0	0	0	0	0

Form Type : The Riverside Group Limited

Section/Part	Question No.	Description	Response
<p>NA = Not Applicable, NV = Not Available, NK = Not Known</p>			
<p>The questions shown on this form are those which have been left blank. Please select one of the available check boxes for each question to detail why the question has been left blank.</p>			
<p>NOTE: You will not be able to submit your return until all questions listed on this form are answered.</p>			
<p>For each of the entries listed on this page please supply further information in the "Additional comments" page</p>			